

Keeping you informed – July 2022 (Issue Two)



Stage 2 – important rollout information

The new Recording and Transcription (R&T) service delivery model commenced its staged rollout from Monday 11 July 2022 at Stage 1 locations.

In Stage 1 locations (identified right), **audio** and **transcript orders** should now be made via the new [QTranscripts portal](#).

As the model is now in use and has received live feedback, minor enhancements to the system have been identified to improve the experience of users.

To allow time to undertake these enhancements and reinforce a smooth transition for future locations, Stage 2 will no longer commence as previously proposed on 25 July.

Instead, rollout will hold in Stage 1 for an additional 2 weeks, with rollout of Stage 2 now proposed for **8 August 2022**.

Auscript will continue to provide transcript services to Stage 2 and 3 locations until their respective rollout to the new model.

Planned rollout dates

11 July 2022 – Stage 1 (commenced)

Brisbane Magistrates Court (including Arrest Courts and Coroners Court);

Southport District and Magistrates Courts (including Queensland Civil and Administrative Tribunal (QCAT) and Coroners Court)

Land Court

Queensland Industrial Relations Commission (QIRC)

8 August 2022 – Stage 2

All courts within the Brisbane QEII complex

29 August 2022 – Stage 3

All other sites across Queensland

For more information

This newsletter and more information are available on our web page:

- www.justice.qld.gov.au/initiatives/recording-and-transcription-project

OR

- Email the Transition Team at RTS-Transition@justice.qld.gov.au

